

**Amendments to the Specification**

Please amend the paragraph bridging pages 23 and 24 in the following manner:

If it is determined in steps S24 and S26 that the e-mail is not guidance information of consumables or not guidance information of service maintenance, when a screen as shown in FIG. 12 is displayed, operations such as accessing to information such as new-product information, catalog request and ordering are performed (step S28) and the process terminates. This screen shows an HP which is informed to the manager PC 13 when information is sent by an e-mail from the WEB-site when introducing new-products based on counter information of the facsimile 1 and information indicating time-period elapsed since the date of installation of the terminal.

Please amend the paragraph at page 25, lines 6-9 in the following manner:

At the service center 18, when the e-mail informing the recovering is received at steps S11 and S12, the messages on the HP are cleared (step S19) and the process is terminated.